



Frequently Asked Questions on Brexit





Brexit FAQs

We've created a guide to help answer your questions on how Brexit will affect you and your customers.

What additional data will I need to provide with my shipments post Brexit?

Assuming a 'no-deal' Brexit, additional information required will include:

- Recipient contact information (either email or phone)
- Shipment value
- Your EORI number
- Item-level details (country of manufacture, item weight, item description, item value etc.)
- Product HS codes/commodity codes (minimum 8 digits)
- Terms of delivery (DAP is standard, DDP by arrangement)
- Reason for export

Customers must get their systems ready to capture the same amount of data as is required for non-EU shipments.

This list is not exhaustive, and a full list of required fields is available in our revised customer data specification - please speak to your Account Manager if you need a copy.

Will my customers/consignees have to pay duties and taxes and what will these be?

If the UK leaves the EU single market and customs union, it is highly likely that either you or your customers will be required to pay duties and taxes when goods are imported into the EU.

What is an EORI number and do I need to register for one?

An Economic Operator Registration and Identification (EORI) number is a unique ID reference used across the EU.

HMRC's guidance for a 'no-deal' Brexit advises that UK businesses trading goods with the EU will be required to register for a UK EORI number in order to continue doing so.

It's easy and FREE to register for an EORI number at www.gov.uk/eori.

How will DPD help keep my supply chain moving post Brexit?

DPD are focused on planning for a 'no-deal' Brexit as a priority to ensure that customers' supply chains are protected in the event that the UK leaves the EU with 'no deal' in place. This includes rescoping all of our systems and remodelling our operations to include export and import clearance to and from the EU.

At DPD we have ensured that you remain in a strong position to trade post Brexit by maintaining our AEO-F status and keeping close to the advice we're receiving from government departments.

How will my e-commerce returns be affected and what do I need to consider?

Whatever the outcome of Brexit, DPD will still be in a position to offer value-added services such as e-commerce returns. Speak to your International Account Manager for more information on the services we have available.

What are HS codes/commodity codes?

Commodity codes, also known as HS codes, represent the product(s) that you're sending and can be recognised worldwide by all customs systems in countries that are members of the World Trade Organization, including those in the EU.

These codes eliminate language barriers and issues with vague descriptions at customs clearance points.

Basic commodity codes are 8 digits long. However to be fully compliant, and ensure your products do not incur delays, we recommend classifying your products using the 10 digit format, as this is universally recognised across the EU at both export and import level.

How do I get my product classified with the correct commodity code?

HMRC maintains a trade tariff guide detailing all the current commodity codes. This guide can be accessed by visiting www.gov.uk/guidance.

If you would like help classifying your products, DPD offers a solution that can help. Please contact your International Account Manager.

What incoterms will DPD offer on EU shipments in the event of a 'no-deal' Brexit?

Incoterms are a set of rules that are used to clarify who holds the risk, responsibility and cost of each stage of your parcel delivery, so that all parties involved know what is expected of them.

DPD will offer the following:

DAP – Duties and taxes will be paid for by the consignee (i.e. your customer). These are our standard terms.
DTP (Duties & Taxes Paid) – Duties and taxes will be paid for by the sending business (i.e. you). This is by arrangement only.

Will DPD offer a full DDP solution?

DPD will not offer a full DDP solution in the event of a no deal Brexit as this option presents challenges with tax representation in country and other terms of delivery, the details of which have not been given to us by the EU.

DPD will therefore offer an alternative 'seller paid' model called DTP (Duties & Taxes Paid), which ensures the sending business (i.e. you) can pay the duties and taxes on behalf of your receiver without the need for tax representation in Europe. DTP will be offered by arrangement only.

Will my transit times be impacted?

Post Brexit it is possible that goods will no longer be able to transit between the UK and the rest of the EU in free circulation. Goods may, therefore, need to be customs cleared upon export from the UK and import into the destination country.

There is a possibility of delays during the customs clearance process, for example as a result of customs inspections or unpaid duties and taxes.

DPD is working hard to minimise the risk of delays, and air services will be available to customers who cannot compromise on their current transit times.

Will there be any changes to the kinds of products I can ship into Europe post Brexit?

In the event of a 'no-deal' Brexit, some goods may be subject to stringent sanitary or security controls, and we may not be able to accept them as a result. This is likely to include goods classed as dangerous or perishable. A list of these items will be published as soon as it's available and affected customers contacted where possible.



If my customers have duties and taxes to pay, how will they be contacted and what will they need to do?

Depending on the country in question, your customers are most likely to be contacted by email or SMS, therefore it is important that you provide contact information in your data to ensure that we are able to make contact if we need to.

Payment of duty/taxes will either be made online, over the phone or as cash on delivery, dependent on the country.

Will customs clearance into the EU be required post Brexit?

It is possible that customs clearance will be required both on export from the UK and import into the EU post Brexit. This could potentially come into effect as early as 12 April in the event of a 'no-deal' Brexit.

Will you offer Predict post Brexit?

Yes, our Predict service is one of our premium offerings and will be available as normal post Brexit as long as we have the relevant and accurate information to notify your customer.

Will I still be able to track my shipments post Brexit?

In short, yes. You will be able to track your shipments - there will be no changes to how you track your parcel(s) with DPD.

What contingency plans does DPD have in place if the ports are congested?

DPD has considered alternative methods of transport. However, we are reliant on the same border crossings as our competitors.

Post Brexit, will GDPR still be applicable to my personal data?

While the UK is removing itself from the EU's legal framework, it will continue to stand by GDPR. It's not known what the final relationship between the UK and EU will be. Various models have been discussed, and discounted, by the UK. According to the regulations themselves, the transfer of personal data to a non-EU country is prohibited unless that country has "an adequate level of data protection". The UK can ensure it meets that "adequate level" by maintaining GDPR's rules.

Will there be any service restriction into the Republic of Ireland e.g. swaps?

The Republic of Ireland will remain a European state, which means that you will be required to provide invoices/invoice data in order to export to or import from the Republic of Ireland in the event of 'no deal'. We are continuing to explore how our Swap-It service will work, and information with regards to our services will be communicated in the coming weeks.

Will there be any impact on the Next Day service to Northern Ireland?

There will be no impact on the Northern Ireland Next Day service.

Who do I engage with for changes to my data/manifest?

Your Account Manager is the first port of call, but DPD has issued a letter which contains the new specification and other key details. This letter provides more detail and is available on request from your Account Manager.

What alternatives do I have to maintain transit times?

In the event of a 'no-deal' Brexit, there will be an impact on our transit times on our Road Classic service due to customs checks that will have to take place.

Should a deal be reached, there will be no impact on transit times, as we will still be able to trade freely until December 2020, assuming the deal includes a transition period.

Alternative methods of shipping with DPD include Air Classic and Air Express.

When will DPD have a view of increased costs for customs clearance?

DPD will ensure we communicate any increase in costs for customers prior to the date we leave the EU.

If a deal is agreed with a transition period do I need to make IT changes?

It is recommended that the changes to your IT systems still take place, as we will need to be ready for January 2021 when the transition period will no longer exist.

How will DPD contact me if I have data issues?

DPD will contact customers directly, which will happen the day after your parcel has been shipped.

Can I do repairs and temporary exports?

At DPD we are continuing to explore how we can find a temporary export workable solution for our customers operating in this field. However our priority is to be ready for 12 April 2019.

How will my returns portal be affected?

There will be no impact on Rest of World returns. We offer returns from select European destinations and will continue to do so post-Brexit. Talk to your Account Manager to understand how we can keep your returns moving.

Are you engaging third party carrier management software providers?

Yes, our IT & Automation teams are working on third party carrier management software integration, and further information will be communicated in the coming weeks.

Will the product level data be on the label?

There will be no product level data available or visible on the label.

Can I still provide paper invoices?

Providing Electronic Customs data is key to successful exporting, post-Brexit, and avoids unnecessary delays and returns. You can supply the data electronically via EDI or our API / Web shipping platforms.

How do I establish the threshold at which duty will start being applied to goods being exported to the EU in the event of 'no deal'? We currently export to other non-EU countries (USA, Canada, Australia) and the threshold for each is different.

There has been nothing published so far indicating the tariff rates applicable to the UK following our departure from the EU. However, if we leave with 'no deal' we will become a third country and trade with the EU in the same way as the USA, meaning similar duty rates may apply.

Further information from the Government is available at www.gov.uk/government/brexit.



The DPD FAQ Guide

